



T H E G R A N D

2018 FAQs

Planning an event at the Grand Banquet Hall

How do I set up a tour to see the Grand Banquet Hall?

Call or email our office. We offer Banquet Hall tours Monday-Friday 9a.m.-4p.m., and Saturdays 9am-noon **by appointment**. (651) 430-1235 or info@stillwaterriverboats.com.

Where is the Hall located?

The Hall is located in downtown Stillwater at Olive and South 2nd Streets, just one and a ½ blocks from the scenic St. Croix River and paddleboats. Guest entrance is located on Olive St.

Do I have to pay to hold a date?

To hold the Grand, we do ask for a deposit. See your representative on the deposit amount.

How many can you accommodate?

The Hall can seat up to 350 guests. There are opportunities to increase this to 380.

Do you serve alcohol?

Yes. We do have fully stocked and staffed bar for mixed drinks, wine, beer (keg and bottle) and non-alcoholic beverages. Please inquire about pricing with a representative.

****No OUTSIDE alcohol is allowed on the premises****

What is included in the room rental fee of the Hall?

The Hall offers comfortable seating, a 24'x27' dance floor, a marble topped bar and stained glass decor with rustic beams of the historical location. Linens, set-up, cake cutting and clean up, and a full serving staff is also included in the room fee.

Do you offer catering?

We are a licensed, professional catering kitchen (Grand Catering). Our menu offers delicious food and options including plated entrees or buffet style. Please contact our kitchen staff for a food tasting **by appointment**, fees do apply. Please inquire about our cake restrictions. ***NO OUTSIDE CATERERS OR FOOD IS ALLOWED IN THE HALL.***

What are the hours of rental?

The Grand Banquet Hall rental is available 10a.m. until 1a.m. Room rental is for a 6 hour block of time. Please ask a representative for details about a rehearsal at the Grand. (*\$175/hr. after 6 hours). Wedding ceremony time & guest arrival is an additional \$350/hr.

Can I leave rental items overnight to be picked up the next day?

No. The Grand Banquet Hall is not responsible for any items left in the building. We ask that you assign people to clean out all of your belongings as soon as your event is over.

What happens if items are accidentally left in the building?

We cannot guarantee the safety of anything that is left in the building and we assume no liability for items left behind. When items are turned in by staff, we hold them for one week in our lost and found bin in Grand Pizza.

What about decorating?

Our general rule of thumb for delivery and decorating is - Time may be available after 10am on the day of your event for these activities. The room is unlocked for guest arrival at the time arranged for your reception.

Can we have a DJ or band?

Yes, you may do either. If you are having a band, please contact us to schedule a conversation about the amount of space needed prior to the event.

What about parking?

There are public lots adjacent to our banquet facility with handicap parking. You may provide parking to your guests through the Lowell Inn parking ramp.

Can I use candles?

We do allow some candles. Any candle brought in must be approved for safety and housekeeping reasons. Flames must be protected, something to catch the wax, etc.

What about confetti, balloons, silly string, bubbles, birdseed, rice and flower petals?

Bubbles and flower petals may be used outside of the venue only. No silly string, confetti, rice, balloons or real flower petals please.

What about pets?

We do not allow pets. We only allow service animals. Please contact the staff before your event if you have questions about pets.

Do you provide someone to marry us?

No. We do not handle marriage licenses. You can request our complimentary list of judges at our office.

Miscellaneous:

The Grand Banquet Hall is a non-smoking facility.

Service charge and taxes are included in your event invoice total.

*Please join our mailing list for upcoming special events and promotions,
and "like" us on Facebook*

for our updates and promotions as well.

Grandbanquethall.com

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